PAYMENT

1. The ownership of the invoice merchandise remains with The Wise Computer, Inc. hereby referred to as "TWC", until payments from the customer are cleared satisfactorily by our bank and credit to our account.
2. Invoices are due and payable in accordance with the terms specified on the front of this invoice.
3. All terms of payment other than cash must be applied for by a completed credit application.
4. Unpaid amounts will accrue interest at a rate equal to one-half percent (1.5%) per month from due date until paid
5. Buyer will be responsible for any and all Electronic Fund Transfer (EFT) fees deducted from transfer amount by receiving bank. Any unpaid amount resulted from EFT bank fees will remain open in customer account until paid and might be subject to finance charge as described above.
6. A minimum service charge of USD $35.00 will be assessed for each dishonored check including but not limited to Non-Sufficient Funds (NSF)
7. Customer agrees to pay all Seller's reasonable collection costs including but not limited to attorney's fees and court costs.
   Seller reserves all other rights granted to a seller under the Uniform Commercial Code ("UCC") for Buyer's failure to pay for the Products or any other breach by Buyer of these Terms. In addition to all other remedies available to Seller (which Seller does not waive by the exercise of any rights hereunder), Seller may suspend the delivery of any Products if Buyer fails to pay any amounts when due and the failure continues for five (5) days following Buyer's receipt of notice thereof. Buyer may not withhold payment of any amounts due and payable as a set-off of any claim or dispute with Seller, regardless of whether relating to Seller's breach, bankruptcy, or otherwise.
8. Customer agrees that "TWC" will be listed as "LOSS PAYEE" on all cargo insurance policies (including those issued on behalf of the customer and the transportation company, broker, forwarder or warehouse storing said products prior to final delivery to the customer) covering products set forth side of this invoice unless said products are owned, free and clear of any encumbrances by the customer. It is further agreed that "TWC" is authorized to make a claim upon any benefits, proceeds, and claim or investigative information directly from the parties involved and is granted a "FIRST LIEN" on said benefits or proceeds.

RECEIVING

1. All merchandise is delivered to the customer at "TWC's" designated warehouse F.O.B. Miami, Florida, USA unless otherwise noted.
2. Customer shall inspect merchandise received from "TWC" to ensure that it is correct and complete (as evidenced by the signed invoice) prior to departure from "TWC's" specified warehouse. Any claim for incorrect delivery must be made within 24 hours of the release of merchandise from "TWC".

RETURN MERCHANDISE AUTHORIZATION RMA

1. Customer must submit a completed RMA form to receive an RMA number before returning merchandise.
2. Returned merchandise must be returned freight by the customer. The customer is expected to ensure all items are being returned and "TWC" is not responsible for any losses for damages for such returned merchandise.
3. Requirements for returning merchandise after receiving RMA number.
   a) All items must be tested by the customer prior to shipment to "TWC" to ensure that item is, in fact, defective.
   b) A copy of the original invoice (Proof of Purchase) must accompany all merchandise returned to "TWC" and complete description of the problem.
   c) All merchandise must be returned in the original box with packing materials, accessories, manuals, cables, software, etc.
   d) Mark the RMA# legibly on the outside of the box
4. All merchandise returned to "TWC" will go through a testing procedure to assure there are no "NO PROBLEMS FOUND" (N.P.F) items.
5. A labor charge of $30.00 per one-half of testing time, as required, will be charged o the customer when merchandise is found to be N.F.P
6. "TWC" will not process any RMA from a customer under the following conditions:
   a. The merchandise is returned without an RMA#. Proof of Purchase (Invoice) or is incomplete.
   b. The serial number of the item returned is different from that shown on the original invoice.
   c. The merchandise was not sold to the customer directly by "TWC".
   d. Any repair, modification, adjustment or installation of options or parts was done by anyone other than authorized by "TWC"

WARRANTY

1. All products sold by" TWC" carry the limited warranty specified and extended by their respective manufacturers.
2. "TWC" does not extend any warranty beyond that of the equipment manufacturer.
3. The warranty is void if evidence of misuse, abuse, improper installation or modifications is present.
4. Any products developing difficulties during the warranty period will be shipped to their respective manufacturers for warranty repair." TWC" will not be responsible for any cause by said warranty repair.

CREDIT OR REFUND

1. All merchandise returned for credit or refund must satisfy the following conditions.
   a. "TWC" reserves the right to refuse any return of the non-malfunctioning product.
   b. Customer must obtain an RMA number from "TWC".
   c. All merchandise must be in LIKE NEW and resale condition in the original box with all packing material, accessories, manuals, cables, software, etc. A copy of the original invoice (Proof of Purchase) must be submitted with the return and a serial number of the returned merchandise must match that as shown on the original invoice.
   d. No signs or use, damage or modification are allowed.
   e. No credit or refund will be allowed unless all conditions above are met.
   f. Customer acknowledges and accepts that "TWC" is not bound or may not accept the return of merchandise unless all conditions stated are met.
2. A credit or refund rate of 85% applies to return within 15 days of receipt by the customer at the "TWC" specified warehouse. A customer from the "TWC" specified warehouse will allow no credit or refund on returns after 15 days of receipt.
3. Any credit or refund shall be based on the terms and conditions shown above.

ALL CPU MEMORIES SALES ARE FINAL

1. On return or credit change in manufacturer's prices are on account of the buyer. We offer no "Price Protection" whatsoever, implied nor written.

LIMITED WARRANTY LIABILITY

2. We only warranty our products from our own original manufacturers from original manufacturing defects without abuse, for a period of no more than 30 days without ability. Any and all warranty is carried by the manufacturer directly. After 30 days please contact them directly.